IN PURSUIT OF QUALITY
2017 CQI CONFERENCE

PRESENTED BY:
THE ILLINOIS CQI COMMUNITY
SPONSORED BY:
UNIVERSITY OF ILLINOIS SCHOOL OF SOCIAL WORK
CHILDREN AND FAMILY RESEARCH CENTER
FOSTER CARE UTILIZATION REVIEW
PROGRAM [FCURP]

OVERALL CONFERENCE EVALUATION

Thank you for presenting at our third annual CQI Conference. A total of 168 professionals registered for the conference this year, representing 72 organizations from 14 states. Attendees evaluated the impact of the conference positively, with the majority who *strongly agree* or *agree* that the conference:

- Gave them new and effective strategies to implement CQI and increase CQI capacity at their organization (98%)
- Met their needs and expectations (98%)
- Accomplished the theme of increasing Data Literacy (97%)
- Increased their knowledge and understanding of CQI processes in general (95%)
- Gave them opportunities to network with other CQI professionals (92%)

KEYNOTE EVALUATION SUMMARY

Keynote: Telling a Story with Data
Total Evaluations Received: 103

Overall, respondents provided positive feedback with ratings of *above average* to *excellent* ranging from 98%-100% related to the keynote's:

- Relevance of information to overall conference theme (100%)
- Speaker's knowledge of the subject matter (99%)
- Speaker's effective communication of content (100%)
- Accomplishment of stated learning objectives (100%)
- Information provided that I can apply in my role (98%)
- Overall keynote session experience (100%)

Keynote:	Poor		Below Average		Average		Above Average		Excellent	
	#	%	#	%	#	%	#	%	#	%
Relevance of information to overall conference theme	-	-	-	-	-	-	2	2%	102	98%
Speaker's knowledge of the subject matter	-	-	-	-	1	1%	1	1%	102	98%
Speaker's effective communication of content	-	-	-	-	-	-	4	4%	100	96%
Accomplishment of stated learning objectives	-	-	-	-	-	-	6	6%	96	94%
Information provided that I can apply in my role	-	-	-	-	2	2%	7	7%	95	91%
Overall keynote session experience	-	-	-	-	-	-	6	6%	98	94%

Respondents provided the following additional comments:

- Absolutely wonderful. Thank you for sharing such great resources - very generous and helpful.
- Amazing.
- Amazing. Love her engagement and info and access to her book.
- Ann is fantastic and really changed the way I do my work after I took one of her workshops. Thank you for bringing her to us!
- Ann was fantastic! So easy to understand and I appreciate all the resources that she shared. Helpful handouts and excited to explore the book she gave us free access to.
- Ann was great.
- Ann was very direct, clear and effective. Everything shown will help me in my future reporting
- Appreciated the small tips & tricks as well.

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- Appropriate /Relevant/Brilliant
- Awesome presentation. I want to go to a full week of her training.
- Could have used 5-10 more minutes for an intro/context before going straight into data viz's.
- Difficult to hear speaker.
- Excellent.
- Excellent job very informative.
- Excellent presentation.
- Excellent presenter.
- Excellent slides.
- Fantastic! Would love to hear more from her at future conferences.
- Good pace, very basic information.
- Great.
- Great beginning to the conference. Ann was very interesting and gave helpful ideas for presenting your data to quickly tell your story.
- Great examples and handouts of options – great graphics loved comparing previous with better options.
- Great information provided – very useful in my job.
- Great, loved the makeovers at the end.
- Great!
- Held interest and was informative.
- Her sense of humor was appreciated and made me feel more empowered to change/improve (more strength-based approach & less deficit model).
- I think Ann is very good.
- Interesting, useful, and understandable - great handouts, thanks for the dashboard sheet with examples.
- Interesting, very useful information, very well presented! Applicable to all kinds of agencies/organizations.
- Knowledgeable and engaging speaker, practical advice and easy application.
- Loved her!
- Loved it, thank you.
- One of the best presentations I've attended. Appreciate both the design principles and tools for application.
- Outstanding.
- Really appreciate the free book. Can't wait to dig in. Fantastic choice for keynote speaker!
- Really enjoyed the keynote --really knowledgeable and made the presentation fun and interactive instead of a lecture type presentation.
- Really excellent presentation and exercises!! Perfect start to the conference-she is a Pro! Also I loved the free book download – Thank you!
- Really great training and I was happy she let us download her book for free.
- Spectacular! Ann is so knowledgeable. I got so many ideas for my work.
- Super engaging and useful!
- Thanks for the book!
- Truly one of the best keynote sessions I have attended. Held my attention, great info!!
- Very applicable suggestions!
- Very dynamic and engaging.
- Very good presentation.

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- Very helpful and practical information shared I appreciated the visual learning tools and handouts to take/keep. Thank you for the free uploads.
- Very informative presentation.
- Very useful information and great presentation.
- Very very informative. Learned a lot!!
- Wonderful.

BREAKOUT SESSION EVALUATION SUMMARY
Session: Designing Dashboards in Excel
Total Registered: 70
Total Evaluations Received: 49

Overall, respondents provided positive feedback with ratings of *above average* to *excellent* ranging from 98%-100% related to the session's:
- Relevance of information to overall conference theme (100%)
- Speaker's knowledge of the subject matter (100%)
- Speaker's effective communication of content (100%)
- Accomplishment of stated learning objectives (98%)
- Information provided that I can apply in my role (98%)

Breakout Session	Poor		Below Average		Average		Above Average		Excellent	
	#	%	#	%	#	%	#	%	#	%
Relevance of information to overall conference theme	-	-	-	-	-	-	3	6%	46	94%
Speaker's knowledge of the subject matter	-	-	-	-	-	-	2	4%	47	96%
Speaker's effective communication of content	-	-	-	-	-	-	4	8%	45	92%
Accomplishment of stated learning objectives	-	-	-	-	1	2%	4	8%	44	90%
Information provided that I can apply in my role	-	-	-	-	1	2%	2	4%	46	94%

Respondents provided the following additional comments:
- Could have done 4 more hours.
- Ditto above [Appropriate /Relevant/Brilliant]
- Extremely helpful and informative.
- Good practical examples.
- Good presentation
- Great resources provided.
- Great tips. Very valuable.
- Hands-on exercise was very helpful.
- I walked away from this workshop with so many new techniques & insights into presenting our data in dashboards.
- It was a bit fast due to my lack of Excel skills, but I appreciate the opportunity to hear the info then practice.
- Just noting that if this is going to be interactive offer the download info before presentation so that people are sure they can attain it.
- More time to practice.
- Practical advice-will use!

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- Repetitive of keynote.
- See comments for keynote: [Methods to make data presentation meaningful for decision making]
- So many ideas I can easily incorporate into my work.
- Such a wealth of knowledge. Learned so much -thanks!
- This was amazing especially with needing to create the standardized reports. Presenter was great.
- This was great! I wish there was more time for this session. Putting my excel skills to use was great.
- Tips that will both save hours and enhance client results.
- Very applicable to my role - I'm excited to share what I learned & show dashboards to my CEO/ED/AD.
- Very useful information that I can apply right away.
- Wished it were longer - loved it.
- Would like more advanced data, also was a little redundant of keynote.